



VESTVEC (PTY) LTD

Reg. No. 1997/006753/07

t/a, MAB AUTO BODY PARTS, PAINT & GLASS CENTRE

VEREENIGING

www.mabvaal.co.za

sales@mabvaal.co.za

5 Hofmeyer Ave

P.O Box 3334

Vereeniging, 1930

Tel: (016) 422 – 1146

RETURNS POLICY

1. Please note that all parts must be inspected for damages upon delivery by the driver. We cannot issue credits for damaged parts after delivery. It is the responsibility of the recipient to thoroughly check all items for any potential damages at the time of delivery. Any claims for damaged parts must be reported immediately to the delivery driver and noted on the delivery receipt. Failure to inspect items upon delivery may result in the inability to process a return or credit.
2. NO returns, other than warranty items, will be accepted for credit after 7 working days from date received.
3. Goods returned to MAB must be accompanied with the following documentation in order to be accepted by MAB returns department.
 - Customer's return request form
 - The original or a very clear copy of the MAB invoice
 - Signed MAB returns pickup note/credit note as supplied by our driver
4. All returns are subject to inspection and acceptance by MAB.
5. Goods returned must be in a resalable condition. Packaging of items returned must be original, and in a condition suitable for re-selling. MAB personnel are instructed to refuse acceptance of returned goods if such goods are not in a resalable state.
6. NO electrical parts will be accepted for return.
7. Items that are used, fitted or sprayed will NOT be accepted for return.
8. Handling fees of 15% will be charged and will be invoiced separately.
9. All promotional items are non-returnable.
10. The onus rests on the Customer to ensure that items that needs to be returned are picked up by our drivers, or sent back personally.

We won't let you down!

Maak op ons staat!

Directors/Direkteure: K. Marsberg, A.B. Marsberg